



READY FOR THE *Journey*

TOGETHER, WE GO FAR



Roadside Assistance

Kickoff 2026



*You make
the difference.*





Roadside Assistance Options



Help Center

You have Questions, We have Answers

- We have 200+ FAQ Articles
- These articles provide step by step how to instructions, technical troubleshooting, and Policy and Procedures for PLI.
- Articles are categorized based on your role as a PLI Teacher.
- We also have articles for facilitators and students

Get Help



Office Hours



Ticket



FAQ



proximity Learning

PLI Connect Categories Submit a request Sign in

How can we help?

Search



Search

Popular searches: Invoices payments returns



Proximity Learning
Teacher



School District
User



Applicant/New
Hire



General Technical
Support

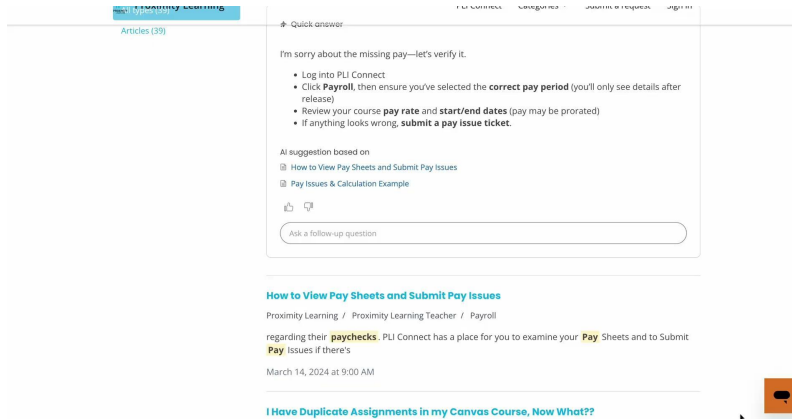
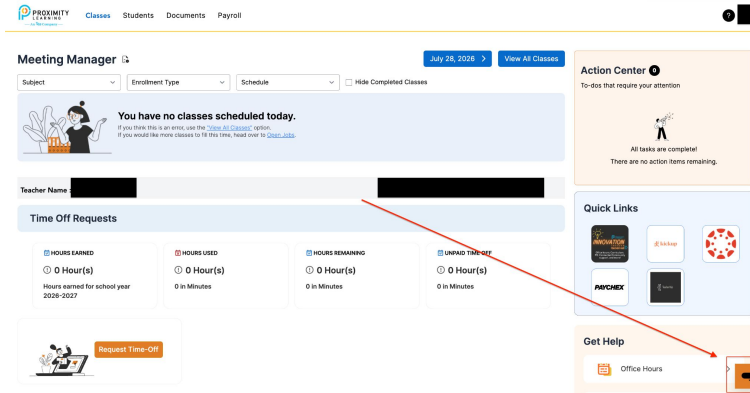
<https://pli-support.zendesk.com/hc/en-us/search?query=invoices>

Patty at PLI



Ask Patty

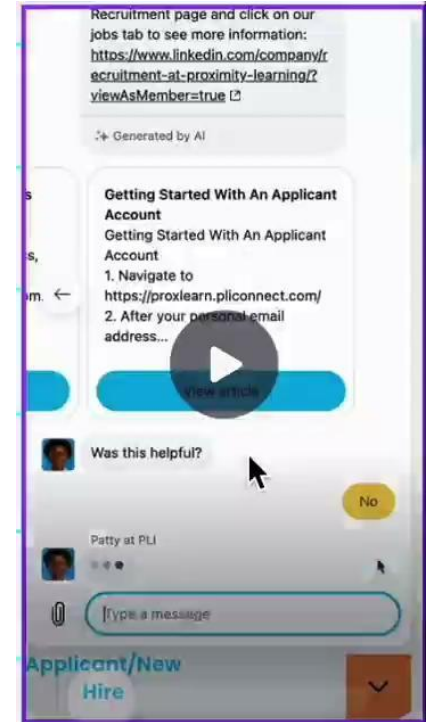
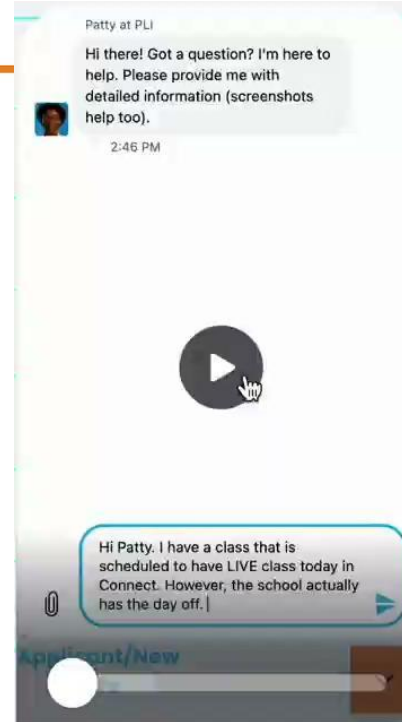
- Patty provides you with the most up to date information from our FAQ articles
- Tracks all of your previous inquiries
- Will submit a ticket for you, if you do not find the answer you are looking for.



Patty at PLI

How to Talk to Patty

- Give Patty ALL of the details FIRST
- Read the response Patty gives
- Click on the FAQ for pictures or links
- Answer any questions Patty asks
- If you still need help, "Talk to Human"



Submit a Form

Request Help Form

- If you have searched the Help Center and used quick answer to find a solution and still need help, please use this form.

PLI Curriculum & LinkIt Form

- If you notice a curriculum bug, have a paid license request, or have a LinkIt need, use this form.

